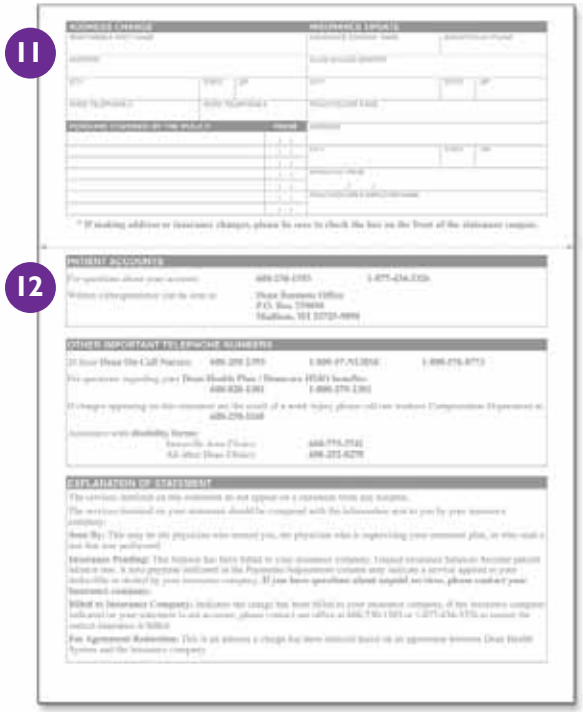
Keys to understanding your **Dean Health System** statement

Numbered areas point out where important information can be found on our newly formatted statement

1. Area to fill out when paying with a credit card
2. Date payment is due
3. Patient account number
4. Amount due from patient
5. Responsible party-name and address
6. Date of service
7. Patient who received services
8. Description of services and account activities
9. The balance that remains due from your insurance company
10. Payments/Adjustments received
11. Back of statement; please make any address or insurance changes here
12. Additional contact information and general information about your statement

Questions About Your Statement

Our Patient Account staff will assist you with any questions concerning your Dean Health System statement. Please contact a Patient Account representative at (608) 250-1593 or (877) 434-3326. Representatives are available from 8:00 AM to 5:30 PM, **Monday** through **Friday**.

Please refer to the back of the statement for important information and phone numbers.